



Child Care Resource

Annual Report
FISCAL YEAR
2013/2014

Leading our community in making early care & education work!

Child Care Resource Services Stabilize Families in Crisis: 187 families served in FY14

Families in crisis have needed our help this year as they do every year. Here's a typical story:

The family was living in a homeless shelter. When the parents were at work and school, their three children were cared for by another family member. Then this caregiver became ill and was no longer able to provide care. Now, the children were at the shelter all day and one of the parents had to either miss work or miss school. They really needed child care to make progress toward stability.

The shelter staff contacted our staff and we worked together to gather the information and documents needed to prove the family's eligibility for child care financial assistance.

Our Child Care Referral staff helped them find child care.

The shelter staff helped them visit and start in child care. With these supports in place, the parents were able to go to work and school and search for housing while their children were safe and nurtured in child care each day.

It took a year for this family to find housing. With our help, they had maintained their employment and school participation. As a result, they qualified for on-going child care financial assistance and their children continued to be safe and happy in the programs they were attending. As a family, they were now ready to move forward with a more stable life.

“Words cannot express how much you have helped our family! This is our Christmas picture from 2013. We will be even happier in our 2014 photo because of Child Care Resource!”

~The Manning Family



Most of the families CCR serves struggle with poverty. In addition:

- Some of the children have experienced abuse, neglect, hunger and/or homelessness.
- Some of the parents are refugees and English language learners.
- Some of the children have developmental, physical, emotional, or behavioral challenges.

8 refugees have opened family child care businesses



CCR toy van delivers to new American child care provider.



Bhutanese refugees in training to open family child care businesses.

CCR BY THE NUMBERS FY14

Number of child care searches:

1,031

Families needing to find child care:

747

Children of those families:

926

Percent of families who would consider using our service again:

98%



Families eligible for child care financial assistance each month:

1,305

Children of those families:

2,067



Child care workforce in-service training participants:

967

Total number of in-service training hours completed across participants:

9,781

Percent of participants who said they gained new knowledge:

95%



Children eating CCR sponsored meals in child care programs each day:

882

Number of meals eaten over the year:

422,548

Center staff reporting that serving meals has increased the quality and quantity of food available to children in their care:

98%

Our President's Message

Ezra, my first child, started kindergarten this fall after five years attending Donna's Labor of Love - a wonderful family child care program in Burlington. When he was three, Donna's program, in partnership with Child Care Resource, became qualified to offer publically funded pre-kindergarten education. I was so happy that Ezra could stay with Donna and have such a great opportunity to learn and grow. I am pleased to share that Ezra started kindergarten eager to learn and ready to participate. I am very grateful for Donna and Child Care Resource.



As a Child Care Resource Board member, I am proud of CCR's stories and accomplishments as reflected in this annual report. Here are some additional highlights that I find particularly significant:

- CCR has expanded family child care training for New Americans and is working with Somali Bantu and Bhutanese participants.
- Two large child care centers with high percentage of low-income children have started serving meals to children in care with support from CCR's Child and Adult Care Food Program staff.
- CCR built on the success of *Growing Kids South Burlington* by entering into partnership with the Chittenden Central School District to develop *Growing Kids Essex Junction*. Both projects create communities in which families with young children have the support they need so that children enter kindergarten eager to learn and ready to participate.

With creativity and innovation, Child Care Resource makes early care and education work in our diverse and ever changing community.

~ Alison Maynard, Board Co-President

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Operating Budget Financial Statement FY 2013-2014

| Operating Budget Financial Statement | | FY 2013-2014 |
|---|--|--------------------|
| REVENUE | | |
| Federal & State | | \$1,062,398 |
| CCFP Provider Reimbursement | | 514,995 |
| Training & Referral Fees | | 101,293 |
| Corporate, Foundations, & Fundraising | | 100,038 |
| Other | | 5,046 |
| TOTAL REVENUE | | \$1,783,770 |
| EXPENSES | | |
| Child Nutrition Program | | 633,830 |
| Referral & Subsidy | | 282,782 |
| Training, Resources, & Child Care Development | | 809,894 |
| Administration & General | | 3,835 |
| Fundraising | | 51,993 |
| TOTAL EXPENSES | | 1,782,334 |
| NET INCOME | | \$ 1,436 |

What is success here at Child Care Resource?

Here's what our staff say:

“Finding a great child care match for a family when they need child care at 5:30 a.m., as soon as possible.”



“Helping a client get all their ducks in a row so that they can become eligible for child care financial assistance, go to school or work, and get on with their life.”



“Helping a client achieve their goals and developing new ones to achieve after that.”



“Watching a child care provider's practice change in the language and/or approach as a result of our consultative support or group professional development.”





“Helping programs feed children.”



“Hearing about all the ways children used the hollow blocks that their provider borrowed from our Toy Van—to build houses, doll beds, zoos, stages, computers...”



“Helping New Americans open and fill their child care programs.”



“Being the live, caring voice on the other end of the phone, calming a stressed client, and helping them get what they need.”



“Successfully advocating for change that makes child care work.”

A sincere thank you to our generous donors!

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- In honor of Elizabeth • In honor of Child Care Resource Staff • In memory of Sally Fox an advocate for children and families
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- In honor of Donna's Day Care • In honor of Donna Leicht • In honor of Ezra & Aria • In honor of Alison Maynard
- In honor of Saint Michael's Early Learning Childcare Center

“I can say thank you a million times but it will never be enough to express my family's depth of gratitude for you and CCR. Even though our gains are small and have taken years to achieve, we have been able to slowly make our way forward thanks in large part to your dedication, determination, compassion, and caring.”

~CCR Family Support Client