



# Child Care Resource

Annual Report  
FISCAL YEAR  
2017

Leading our community in making early care & education work!

## Families Found Child Care by Calling CCR in FY17

In FY17, Child Care Resource helped 888 families search for child care for 1088 children.

**97% of families said they would use the service again.**

“What a GREAT resource - thank GOD I learned about you from a Seven Days article. Never knew! Working moms need more HELP in finding care!!! Especially for infant spots. It’s the hardest times for moms and babies!”

“This service is amazing. It saved me much time calling all the places online that did not have openings, which I wouldn’t have known unless I called! Plus the additional resources about what to look for and questions to ask the provider made me feel more confident during our visits and in finally choosing a provider.”

“The helpfulness of the staff/caseworkers there, relieved so much of the anxiety, fear, and worry I had about finding/paying for another childcare provider during the holidays when the current center my child attends will be closed. I was so worried about what to do, and CCR enormously helped relieve that burden of stress. Thank you so very much!”

**67% of families reported finding care after their first search. Other searches were more difficult.**

“It has been very difficult trying to find child care for an infant (even though I started looking 6 months in advance). There are minimal openings in Chittenden County and I couldn’t find any in Franklin County (after calling over 40 in-home and day care centers).”

“I know we’re not alone in our struggle to find quality and affordable care, but the fact that this whole process is a challenge in the first place feels so wrong. We can barely afford to send our daughter to our current center, and yet the teachers who work there make far less than we do. I very much appreciate the services you provide, but clearly there are some larger issues at hand here, making this process a huge challenge.”

“Navigating the childcare system is a huge challenge. As a new Vermonter, there is definitely a learning curve in regards to



Act 166, availability of subsidies and the wide variety of care in the area. I was so relieved to have been referred to Child Care Resource, which dulled the headache of finding child care immensely. Thank you so much!”





# Families Got Help Paying for Child Care

In FY17, Child Care Resource processed 2,702 applications for child care financial assistance from low-income families in Chittenden County.

- 68% of applicants needed child care because they were employed or in a training/education program.
- 23% of applicants needed child care due to family stress and risk factors that had led to or could lead to child abuse or neglect.
- 1,510 families had access to child care financial assistance each month. Families that contact us are under much financial pressure and we do our best to make child care work for them.

**97% of families responding to our customer satisfaction survey said that our case managers are friendly, answer all of their questions, and give them all the information they needed.**

“I feel like I had some confusion about how our subsidy was figured, especially after making some changes to my child-care hours. My case manager cleared things up for me.”

“The staff at Child Care Resource are all very helpful and friendly. They are professionals and easy to work with.”

“It’s always been pleasant and everyone is very helpful and knowledgeable about all types of services available.”

“My caseworker is one of the best I ever worked with! She always makes sure that my application is reviewed and entered on time! Love working with her!”

“My caseworker has been amazing! She is very professional, and always returns my calls promptly. We are so grateful to have her as our case manager!!”

**The assistance we provided made a big difference to families.**

“I am extremely grateful for the help I have received so that I can afford care for my son. I don’t know what I would do without it as a single mother. Thank You”

“I think this program is wonderful and so helpful for low income families I don’t think I’d be able to work without this financial help.”

“You have helped me to be able to look for work and sustain employment. I was able to get my education and my children were well taken care of for the past ten years. Thank you very much.”



# The Child Care Workforce had Year-Round Affordable Professional Development



**100% of participants say that they gained new knowledge and will apply this knowledge in their program.**

**1008 participants completed 12,933 hours of training.**

**93% of participants would attend another training by the same instructor.**

"I am a volunteer and I work with the pre-schoolers. I strive to acquire a career in child education. With limited income I am looking to gain knowledge through more affordable learning. This is my first ever seminar of any kind. This seminar was phenomenal. So much information that applied, has the power to create the most crucial and important shift in our world of children. When is the next seminar? I want in! Fantastic!"

"Robin inspires early literacy stimulation in such creative, expressive and eloquent ways that incite new ways to teach children to read!"

"Scott instigates very poignant, passionate discussions about the vast effects of trauma on brain development and also inspires thoughtfulness on how we can as educators cope and help mitigate stress for our children who experience PTSD."

"I can't wait to see the changes that come about once I try using different language towards my kiddos! Thank you."

"Thank you so much for enlightening me to the value of a nature-based curriculum. I am so excited for this school year."

"I can't wait until tomorrow. The conversation flow has been productive and enlightening."

"This five session course has been a wonderful experience. I was asked to think deeply and "tease apart" big picture issues."

"I guess I've learned a lot, when I thought that I kinda knew a lot, so yes, I didn't know everything. Thank you!"

"I love the way Aricha teaches; she is so engaging."



# Our President's Message

Child Care Resource means so much to all of us on the Child Care Resource Board. Here's Board Treasurer Kristen Aulis's perspective on why she serves and our last year at CCR.

*"My Mom is a first grade teacher. Working as a volunteer aid in her classroom, I saw firsthand that when kids with life challenges have a safe place to learn and a teacher who gets them excited, they can become their best selves. I am proud to serve on the Child Care Resource board because CCR staff help early educators learn what they need to know so that kids can be their best selves.*

*As a volunteer workshop host, I've seen early educators dive into issues, pose questions, brainstorm ideas, and tackle problems. After a long day of caring for others, they are cared for by CCR staff instructors. These staff instructors are dedicated and often stay late into the evenings after trainings to talk individually with students, further supporting their learning.*

*This past fiscal year, the State of Vermont began a year of planning to change the training system and severely cut community-based training options. I am very proud that through the determination of our staff and the generosity of our donors, CCR continued to offer a full range of training choices because we cared.*

*We are here for the educators without question and will always strive to be a place to get help, connect with others, ask questions, find resources, and get support. This is who we are and this is one of the many ways we will continue to unite with our community in making early care and education work."*

Thank you to the staff, board members, funders, and donors that make this important and often invisible work possible throughout the year.

~ Alison Maynard,  
Board President

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## Financial Statement FY 2016-2017

### REVENUE

Federal & State	\$837,239
CACFP Provider Reimbursement	575,969
Training & Referral Fees	105,439
Corporate, Foundations, & Fundraising	97,706
Pre-k Program Contract	838,710
Investment and Interest Income	36,478
Other	11,060
<b>TOTAL REVENUE</b>	<b>\$2,502,601</b>

### EXPENSES

Child Nutrition Program	688,963
Referral & Subsidy	805,112
Community Outreach	932,292
Administration & Fundraising	54,709
<b>TOTAL EXPENSES</b>	<b>2,481,076</b>
<b>NET INCOME</b>	<b>\$ 21,525</b>

# Children had Nutritious Meals in Child Care

In FY17, Child Care Resource supported 447,811 meals for children in:

- Family child care programs
- Child care centers
- After-school programs
- Teen centers
- Homeless shelters

**2,110 children  
were enrolled and  
65% lived in low  
income households.**



Staff at participating programs say that because of the meals served, children:

- Are more likely to have enough nutritious food available to them
- Are more likely to try new foods
- Have a healthier diet

“Generally speaking, we had children who would bring in donuts, sugary foods, unhealthy processed foods (gearing them towards an unhealthy future). Now they have the opportunity to at least eat 3 healthy meals for 5 days of the week.”

“When you consider the fact that our children are growing so much during these first crucial years – it makes me so grateful for the food program and all the support it has given our children”



# Thank you!

## Thank you to our generous donors!

### Businesses, Corporations, Individuals, Organizations & Towns

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- United Way-Granite (Upper Valley)
- University of Vermont Medical Center
- Vermont Birth to Five
- Vermont Community Foundation
- Vermont State Employees Association
- Visiting Nurse Association

### Contributions made In Honor of, or In Memory of

- In honor of Alison Maynard
- In honor of all of our 5 grandchildren -Ann Schmidt
- In honor of Ann Schmidt
- In honor of CCR staff
- In honor of Donna Leicht
- In honor of John Dinklage
- In honor of Michele Campbell
- In memory of Jane Bean



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